

Water and Sewer Payment Options

Payments are accepted in person, via U.S. Mail, or via the online Unipay site.

Billing information has been uploaded to Unipay. Please have your account # ready, and use this [this link for Unipay](#). It will open on UNIPAY's website. Enter "Hinsdale" in the search box, and this page will open. Select Water/Sewer from the transactions menu, enter your account # and the fiscal year 2024 to access your account.



Transactions

EXCISE
WATER/SEWER
REAL ESTATE
PERSONAL PROPERTY

Welcome to the Town of Hinsdale's Online Payment Center

Payment Options:

You have two (2) options for paying your bill; either by electronic check or by credit card.

Electronic Check:

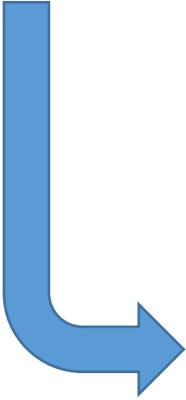
You will need one of your checks with you when you pay your bill online in order to get your account number and the bank's routing number from it. You will be shown where this information is on your check. Please note: There will be a \$0.50 cart processing fee assessed for all electronic check payments.

Credit Card:

We accept MasterCard, American Express, Visa and Discover for credit card payments. There will be a convenience fee for each online payment. The credit card service provider charges the fee to your credit card. When paying by credit card, the fee amount will appear in a separate box and will be totaled with the amount of the tax. ([Fee Schedule](#))

If you have questions about your bill, contact McKenzie Doyle at 413-655-2300, x307, or email her at mdoyle@hinsdalema.gov. Please note: McKenzie is a part-time employee who works Afternoons on Tuesdays & Wednesdays from 2:00 – 5:00 PM managing the Water and Sewer accounts.

Thank you.



A. Water and Sewer Information

B. History of the Hinsdale Water and Sewer Systems

C. Fees

D. Water Consumer Confidence Report

E. Latest Water Testing Results

F. Notification of Sanitary Sewer Overflow (SSO)

G. 2007 Rural Water Study

H. 1998 Sewer Policy

I. Water / Sewer Commissioners

J. Email Water / Sewer

What is a consumer confidence report (CCR)?

A CCR is an annual report on drinking water quality that community public water suppliers must deliver to their customers. Reports are due every July 1 for the previous calendar year. These reports are mandated by the federal Safe Drinking Water Act. The Massachusetts Department of Environmental Protection (MassDEP) is the state agency authorized to implement and enforce drinking water mandates such as the CCR rule.

Who has to file a CCR?

All community public water systems (PWS) are required to prepare and provide to their customers an annual consumer confidence report on the quality of their drinking water. A community public water system is defined as a public water system that serves at least 15 connections used by year-round residents or regularly serves at least 25 year-round residents. These reports will allow consumers to make personal health-based decisions regarding their water consumption. In Massachusetts there are approximately 533 community PWSs.