

# Hinsdale Public Library Patron Feedback

Please answer the following questions by choosing the best, most accurate answer. Thank you!

\* Indicates required question

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1. How often do you visit Hinsdale Library, either in person or online? \*

*Mark only one oval.*

- Several times a week
- Once a week or every other week
- Once a month or every few months
- Once per year or less

2. When you visit, how easy is it to find or order what you are looking for? \*

*Mark only one oval.*

- Very easy
- Fairly easy
- Sometimes easy, sometimes more difficult
- Rarely easy
- Never easy

3. How helpful and knowledgeable is the library staff? \*

*Mark only one oval.*

- Extremely
- Very
- Somewhat
- Not so helpful
- Not at all helpful

4. Please rate your satisfaction with each of the following library services: \*

Mark only one oval per row.

	Extremely Satisfied	Satisfied	Not Very Satisfied	Very Dissatisfied	I do not use or am unaware of this service
<b>Collections (books, magazines, DVDs, audio, etc.)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Front desk/Reference</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Hours of Operation (M. 9-1, T-F. 2-6, Sat. 9-1)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Interlibrary Loan/CW Mars</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Public Access Computers, Tablets, Printer</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Library programming and events</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you feel that our library is easily accessible? \*

Mark only one oval.

Yes

No

I don't know

6. If you could change or improve one thing about Hinsdale Public Library, what would it be? Feel free to dream big! \*

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7. \*Optional\* The following information is for demographic purposes only. Check which boxes apply to you.

Check all that apply.

Female

Male

Another gender

Child (up to 12)

Teen (13-19)

Adult (20-54)

Senior Adult (55+)

Other: \_\_\_\_\_

- 8. Use this space to tell us things you'd like to see at the library, or any additional feedback you may have! Thanks for taking this survey.

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